



АСТРА

ПАРТНЕРСТВО
ПРОФЕССИОНАЛОВ
АУТСОРСИНГА

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Intercomp GlobalServices

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- " 21.11.1996 N 129- ;
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- US Payroll Glossary of Terms;
- ADP (Glossary ADP Service Terms);
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OutsourcingGlossary)

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	()	(ENG)		
1	/	Archiving		.
2		Audit		' ()
3		Outsourcing		'
4	-	Business Process Outsourcing		' - , , , , , .
5		Outsourcing of Financial and Tax Accounting		() / / , , .

6		Human Resources Outsourcing (HRO)		
	()	(ENG)		
7	/	HR Administration Outsourcing		
8		Payroll Outsourcing		
9		Outsourcing of Recordkeeping Functions		
10		Outsourcing Company		

11		Outstaffing		
12	()	Benchmarking		
	()	(ENG)		
13	-	Business Process		
14		Finance and Accounting (F&A)		
15	/	Implementation /Setup		

16		Internal Audit		/
17		Restoration of Accounting		,
18		Support Hours		,
19		Service Hour		,
	()	(ENG)		
20		Response Time		(, , . .)
21		Solution Time		,
22		Customer		— , ,
23		Request for Information (RFI)		.

24		Request for Proposal(RFP)		
25		Go Live		/
26		Grosspay		
27		Netpay		
28		Employee Payroll Data		
	()	(ENG)		
29	/	Insourcing / Internal Provider		() ()
30		Information Technology Process Outsourcing (ITO)		

31		HR Outsourcing		
32		Employee Card/ Employee File		
33		Core competence		
34		Key Performance Indicators		()
35		End User		
36	-	Co-sourcing		-
	()	(ENG)		
37		ROI (Return On Investment)		/
38		Personal Leasing		

39		Best Practice		
40	-	Multi-sourcing		
41		Total Cost of Ownership (TCO)		
42	/	Shared Service Centre (SSC)		
43		Regular Service provision		SLA
	()	(ENG)		
44		Offshore		
45		Payroll Set-up		
46		Personal Data		

47	/ /	Provider / Service Provider		
48		Recruitment		()
49		End to End Process		
50		ESS/MSS (Employee self- service/ Manager self- service)		web- () web-
51		Times Pent		
	()	(ENG)		
52		Hiring		
53		Software as a Service (SaaS)		
54		Client Profile		

55		Payroll Procedure		
56		Transition		
57		Employer		(),
58		Payslip		(-),
59				
60		Statutory Reports		().
61		Backup		
	()	(ENG)		
62		HRIS (Human Resource Information System) / HRMS (Human Resource Management System)		HR-

63		Helpdesk		
64		Service Level Agreement		
65	/	Employee		
66		Timesheet		
67		Labour Related Regulations		
68		Firing		
69		lients's Authorized Contact Persons		
70		Risk Management		
71		Management Reporting		
	()	(ENG)		
72		Servicelevel		
73		Time and Attendance		

74		Filing		
75		Fixed Cost Model		
76	« »	Chief Accountant Function		
77		Service Level Target		
	()	(ENG)		
78		Data Center		

79	/	Call Center		- ,
80		E-reporting		.
81		Electronic Bank Payment		.
82		E-pay Slip		().